

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Reporting Requirements Not Met for Eau Claire

We are required to report the results of your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. While we collected our monthly total coliform sample on time, we did not report the results to the Michigan Department of Environment, Great Lakes, and Energy (EGLE) by the November 10, 2023, deadline for the October 1 to October 31, 2023, compliance period.

What should I do?

There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time. The results of the sample were negative for bacteria. Even though public health was not impacted, as our customers you have a right to know what happened and what we did to correct the situation.

What happened? What is being done?

While we collected the sample on time, we inadvertently missed reporting the sample results to EGLE by the required deadline. We are required to monitor total coliform by collecting one sample per month. We collected the required sample on October 27, 2023, but failed to report the result until November 29, 2023. We are making efforts to ensure this does not happen again. We have already returned to compliance.

For more information, please contact EAU CLAIRE VILLAGE HALL (269) 461-6173.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Eau Claire.